

DIGITAL BANKING ENROLLMENT GUIDE



ENROLL TODAY!

1. ACCESS DIGITAL BANKING ENROLLMENT

MOBILE

- Download the **TruStone Mobile** app from your device's app store
- Open the app. Click on the message that says **"First time user? Enroll Now"**



WEB

- Go to TruStoneFinancial.org and find **"NEW USER"** under the **"LOGIN"** dropdown

2. ENTER YOUR INFORMATION

YOU WILL NEED:

- The primary member's SSN/TIN
- Your member number
- An email address (We recommend using your primary email address.)
- Your phone number (You will need to use the phone number you have on file with us.)

3. ENTER YOUR VERIFICATION CODE

- A verification code will be sent to the primary phone number listed on the membership. The code can also be received via automated phone call.
- Enter the code.

4. ACCEPT THE USER AGREEMENT

5. CHOOSE A USERNAME AND PASSWORD

USERNAME REQUIREMENTS:

At least 4 digits long with a maximum of 12 digits. It cannot start with a number.

PASSWORD REQUIREMENTS:

At least 12 digits long with a maximum of 20 digits. It must have one letter and one number or special character.

PIN (MOBILE ONLY):

Create a 4 digit PIN to access your account.